

Morgan's Paws Pet Care Center, LLC
305 Hill Street, York, PA 17403
Phone: 717-755-9544, Fax: 717-755-9550
morganspaws@yahoo.com
www.morganspaws.com

Client Release

Date _____

How did you hear about us? _____

If you were referred, please let us know, we like to reward our clients.

Your Information

Owner Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Home Phone: _____ Cell: _____

Place of Employment: _____

Address: _____

City: _____ State: _____ Zip: _____

Work Phone: _____

Email: _____

Others who are authorized to pick up your pet:

Emergency Contact (other than vet)

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Home Phone: _____ Cell: _____

Terms and Conditions Agreement

(Please read & initial each number)

Print Name: _____ **Date:** _____

_____ 1. I understand that I am solely responsible for any harm caused by my dog (s) while my dog (s) is/are attending Morgan's Paws Pet Care Center, LLC.

_____ 2. I understand and agree that Morgan's Paws Pet Care Center, LLC is relying on my representation of my dog's health and behavior including but not limited to showing aggression or threatening behavior toward any other person or dog, that my dog (s) is/are in good health and have not harmed or shown aggression or threatening behavior towards any person or any other dog. I further understand and agree that Morgan's Paws Pet Care Center, LLC and their staff and volunteers will not be liable for any problems that develop.

_____ 3. I understand and agree that provided reasonable care and precautions are followed, Morgan's Paws Pet Care Center, LLC will not be held responsible for injuries to my dog arising from my dog (s) attendance and their participation at Morgan's Paws Pet Care Center, LLC daycare and I release them of any liability whatsoever.

_____ 4. I understand and agree that any medical emergency that develops with my dog (s) will be treated as deemed best by Morgan's Paws Pet Care Center, LLC staff and volunteers, at their sole discretion, and that I will assume full financial responsibility for any and all expenses involved.

_____ 5. I understand and agree that if I fail to provide proof of current vaccinations or my dog's vaccinations are found to be expired or otherwise incomplete, Morgan's Paws Pet Care Center, LLC has the right to refuse service until current proof is provided.

_____ 6. I understand that my dog(s) will be interacting with other dogs and sharing water bowls in a community setting.

_____ 7. Although we watch the dogs carefully, and DO NOT allow aggressive dogs, daycare can be hazardous due to multiple dogs playing together. We cannot be held responsible for injuries occurring while the dogs are playing or any communicable disease or parasites while staying at Morgan's Paws Pet Care Center, LLC.

_____ 8. **In order to ensure your dog(s) are getting the proper socialization skills he/she needs to come play for the day or stay overnight at Morgan's Paws Pet Care Center, LLC, you will need to make a commitment to bring him/her to doggie daycare at least twice a month (or more if we feel is needed) to continue to use our daycare & boarding facility. Your dog(s) must do at least one day of daycare before we will allow them to board with the daycare.**

Dogs need to be put in this type of environment as often as possible for them to become comfortable with it. It is also for the safety of your dog, the safety of our staff and the safety of all the dogs in our care.

Morgan's Paws Pet Care Center, LLC is NOT a kennel and we pride ourselves on being what we are, to give the dog's free access to play with each other all day and have their very own bedrooms at night.

_____ 9. Your dog is always on a “probation period” here at Morgan’s Paws, and we have the right to expel him/her if we feel needed.

_____ 10. By initialing here you give Morgan’s Paws Pet Care Center, LLC the right to use pictures of your dog(s) on our website, facebook, advertising, and other forms of newsletters and such.

By signing this form, I acknowledge that I understand and accept the terms and conditions set forth by this agreement.

Name of Owner (please print) _____

Signature of Owner: _____

Date: _____

All numbers, except #10, MUST be initialed. If you do not agree with our terms and conditions, your dog(s) will not be allowed to attend daycare.

WE ACCEPT: CASH, VISA, MASTERCARD, DISCOVER & AMEX

NO CHOKER, PINCHER OR FLEA COLLARS ARE ALLOWED IN DAYCARE. YOU MAY BRING YOUR DOG IN ON ONE BUT THEY HAVE TO HAVE A REGULAR COLLAR ON ALSO.

Daycare payments are due when dropping off your pet for the day. Boarding payments are due at the time of pick up. All Daycare Packages expire 90 days after the date of purchase. It is the responsibility of the owner to keep your pet up to date on all vaccinations. There is not a grace period for Rabies. The Rabies vaccination must be up to date at all times according to Pennsylvania Law.

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Pet Profile

Dog Information

Dog's Name: _____

Breed or Mix: _____

Date of Birth: _____

Sex: Male: Female: Spayed/Neutered: Yes No

Tattoo: Microchip: Tag: Lifetime License:

Coat Color: _____ Weight: _____

Any distinguishing marks or characteristics? _____

Veterinarian Information

Vet's Name: _____

Address: _____

Phone: _____

PLEASE SCHEDULE DAYS AHEAD OF TIME.
NO LAST MINUTE DROP-OFFS.
IF YOU NEED TO CANCEL A RESERVATION PLEASE CALL AHEAD.

Feeding

Brand of Food: _____ Formula: _____

Wet: [] Dry: [] Semi-moist: [] Other (specify): _____

Amount per feeding: _____ Per day: _____

Morning: [] _____ Afternoon: [] _____ Evening: [] _____

Supplements used: _____

How food is served: Soaked [] Dry: [] Warm: [] Room Temp: []

Other (specify): _____

Are there any treats your dog may not have? _____

Does your dog take any meds? Yes: [] No: [] If yes, which meds and how often?

Behavior

Has your dog been in daycare/boarding before?

How did they behave? _____

How long have you had your dog? _____

If adopted, do you have knowledge of your dog's history? Please describe:

Does your dog have any fears? Yes: [] No: []

If yes, please describe: _____

Please describe how your dog reacts when meeting other dogs:

Under what circumstances, does your dog growl?

Has your dog been socialized with other dogs? Yes: [] No: []

Has your dog been socialized with men & women? Yes: [] No: []

Is your dog aggressive toward people? Yes: [] No: []

Is your dog aggressive toward other dogs? Yes: [] No: []

Has your dog ever bitten someone? Yes: [] No: [] Another dog? Yes: [] No: []

What were the circumstances? _____

Has your dog ever been bitten? Yes: [] No: []

What were the circumstances? _____

Does your dog have any problems in the following areas? If yes, please describe.

- 1. Digging [] _____

2. Mouthing [] _____
3. Jumps up [] _____
4. Destructive chewing [] _____
5. Ingesting non food items [] _____
6. Shy [] _____
7. Ignoring your commands [] _____
8. High jumper [] _____
9. Frightened by noises [] _____
10. People aggressive [] _____
11. Pulling on leash [] _____
12. Runs away [] _____
13. Eating feces [] _____
14. People possessive [] _____

Has your dog ever growled or snapped at anyone taking food or toys away?

Has your dog ever shared his food or toys with other animals? Yes: [] No: []

Does your dog play well with other animals? Yes: [] No: []

Has your dog had formal obedience training? Yes: [] No: []

What commands does your dog know? Please describe.

Please add any other comments or information that you feel might be helpful.

You are responsible for informing us of any and all incidents of bites or aggression concerning your dog (dog to dog, dog to human etc.). Failure to do so may result in your daycare service agreement being terminated.

Health and Grooming

What is the current health condition of your dog? Poor: [] Good: [] Excellent: []

Please describe any genetic conditions currently affecting your dog:

Has your dog been diagnosed with any communicable disease, bacteria or parasite in the past 30 days?

Yes: [] No: []

If yes, please describe: _____

When was your last veterinarian visit? _____

Does your dog have a problem with fleas? Yes: [] No: []

What flea / parasite control do you use? _____

Does your dog have Hip Dysplasia? Yes: [] No: []

If yes, what restrictions need to be placed on your dog's activities or movement?

Please attach a copy of most recent vaccinations of:

DHLPP

RABIES

BORDETELLA (kennel cough)(due every 6 months)

DURING SPRING AND SUMMER MONTHS ALL DOGS MUST BE ON A FLEA & TICK PREVENTATIVE. (NO FLEA COLLARS!)

It is the owner's responsibility to inform Morgan's Paws Pet Care Center, LLC of any existing health conditions or any new health conditions as they are identified. On admission, all dogs must be free from any conditions which could potentially jeopardize other dogs. Dogs that have been ill with a communicable disease in the last 30 days will require veterinary certification of health to be admitted or readmitted. **You are also responsible for keeping your dog(s) vaccinations updated with us.**

IF YOU HAVE A DOG THAT IS PRONE TO CHEWING THINGS UP PLEASE TELL US UP FRONT SO WE CAN MAKE PRIOR ARRANGEMENTS OF WHERE YOUR DOG WILL BE SLEEPING. IF YOUR DOG DESTROYS ANYTHING IN THE ROOM YOU WILL BE CHARGED TO REPLACE THAT ITEM. PAYMENT IS DUE AT TIME OF PICK-UP. YOU MUST CALL AND CANCEL YOUR RESERVATIONS 48 HOURS PRIOR TO THE DAY OF DROP OFF FOR YOUR SCHEDULED STAY OR YOU WILL BE CHARGED A ONE NIGHT STAY OF \$38 FOR ONE DOG. HOLIDAYS ARE DOUBLED AND REQUIRE A 72 HOUR NOTICE PRIOR TO THE DAY OF DROP OFF.

WE ACCEPT CASH, VISA, MASTERCARD, DISCOVER & AMEX FOR PAYMENT

BY SIGNING HERE YOU HAVE READ AND UNDERSTAND WHAT IS IN THE ABOVE MENTIONED.

OWNER OF DOG(S) – PLEASE PRINT YOUR NAME

OWNER OF DOG(S) – PLEASE SIGN YOUR NAME

DATE SIGNED

Daycare
MORGAN'S PAWS PET CARE CENTER, LLC
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YORK, PA 17403
VOICE: 717-755-9544
FAX: 717-755-9550

To all clients:

Please read the following information, sign at the bottom and we will make a copy for you to keep. **This is very important information.**

Here are the hours we are open to the public:

Monday thru Friday: 6:30AM – 7:00 PM
Saturday: 8:00AM – 5:00PM
Sunday: 12:00PM – 5:00PM

We are closed to the public on **New Year's Day, Easter Day, Thanksgiving Day and Christmas Day**. There are no drop-offs or pick-ups allowed on these Holidays. We close @ 5pm on Labor Day, Memorial Day, July 4th, Christmas Eve & New Years Eve. Other holiday hours will vary depending on how many dogs we have.

We come in earlier and stay later than those hours to take care of the boarding pets. There is absolutely no pick-ups or drop-offs before or after those hours stated. Please do not call before or after those hours listed and ask to come pick-up your pet. Please do not bang on the door before or after those hours listed to come in. The answer will be NO. There are absolutely NO EXCEPTIONS!!!!

Boarding information: Some daycare boarding reservations will require a deposit. **We will not hold a room for your dog unless you put down a deposit for boarding.** Morgan's Paws is just like a hotel and the \$38 boarding charge covers the first day & night. It doesn't matter if you drop off in the morning or in the afternoon you are still charged that price. Check-out time is 12:00PM (Monday thru Saturday) and 1:00PM on Sunday. As long as you are here by that time you will not be charged for the day. If your pet is here past the check-out time, you will be charged an additional \$25 for a full day of daycare. There are no exceptions to these rules and we do not give grace period to anyone that picks up after 12pm! If your pet stays another night you will be charged another nights stay. **Cancellations to boarding dates MUST be made at least 48 hours in advance of scheduled stay (prior to the date of drop off) or you will lose your deposit.** This includes any changes to the stay as well. If you decide to bring your pet in a day later without the required 48 hour notice you will be still be charged for that night. **All Holidays Listed: New Years, Easter, Memorial Day, 4th of July, Labor Day, Thanksgiving and Christmas** will require half of the stay as a deposit. **Cancellations to all Holiday boarding dates MUST be made at least a full 72 hours in advance of the day you were planning on dropping off(prior to the date of drop off) or you will lose your entire deposit.** If you show up a day or two early to pick up your dog and you did not give notice, you will be charged for the entire stay. We ask that you bring your own food in for your dog to eat while staying at Morgan's Paws. Please put the food in air tight containers and put your dog's name and your last name on the containers. Label any canned food you bring also. You may bring any personal items for your dog while they are staying with us (blankets, beds, toys, treats). If your dog is prone to chewing things up, please let us know **before** your dog stays so we can remove the mattress that is in the room. **If your dog destroys anything in the room you will be charged a fee to replace that item.** Also, please let us know if we

should not use plastic bowls for feeding. We also have metal & ceramic bowls that we can use instead if your dog is prone to chewing. Please, do not bring your own bowls. We are not responsible for any lost items. We do administer medications. Make sure the medications are labeled with what they are and how much they get of each one every day. We also need to know what the medications are for. Do not mix medications in with food. We will not accept it. We cannot have dogs here that are contagious. Please check with your vet to make sure of this. We do not allow dogs to board with us that have fleas. If your dog has fleas you will be charged for Capstar and flea baths.

It is your responsibility to keep your pets vaccination records updated with us at all times. We will let you know when your pet's vaccinations are due. When you go to the vet please be sure to get us a copy as well. The Bordatella (Kennel cough) Vaccination is due every year for boarding only dogs and every six months for daycare dogs. We can do it here at Morgan's Paws for \$20. It is an oral vaccination. Or, you can have it done at your vet. If these vaccinations are not done within the month that they are due, your dog will not be allowed to come back until they are updated. There is no grace period for Rabies and according to Pennsylvania Law it must be up to date at all times. We will not allow any dog in our facility without a current Rabies Vaccination. Again, it is your responsibility to make sure that the vaccinations we have on file are current and up to date. **All vaccinations must be done by a veterinarian.** We will not accept vaccinations done at home.

Daycare information: If you have scheduled days and you are not going to make it please call or send us an email to let us know by 7:00 AM. 1st no show is a warning, 2nd no show is a \$10 fee and 3rd no show is a \$25 fee. Please try to give us more notice of when you want to bring in your dog for daycare. We would like at least one days notice. **All dogs must come to daycare at least twice a month, every month in order to keep coming.** We will give you one warning. If after that you still do not bring your dog in every month we will no longer allow them to do daycare. This is for everyone's safety & well being. Daycare packages expire after 90 days so please be sure to only pay for what you are able to use.

Please make sure when bringing your dog to daycare that they have on a regular collar. We do not allow chokers or pinchers to be worn in daycare for safety reasons. You may bring them in on one & we will leave it in their bin. We also do not recommend using retractable leashes. They do not allow you to have as much control of your dog as a regular leash would. **Not all dogs that come to Morgan's Paws are friendly towards other dogs and/or other people.** We have other services besides daycare. Do not just take it upon yourself to walk up to another dog or let your dog go up to another dog without first asking the owner.

We will post closings and delays on our webpage, Facebook, and Fox43. Please check to make sure that we are still going to be open at one of these sites or call before showing up for daycare if there is bad weather. It is your responsibility to make sure we are still going to be open.

Thank you.

By signing below you are stating that you have read and understand the above information.

Your signature

Date signed

* All Prices are subject to change without notice

* We do not accept checks for payment